





Follett Virtual Campus

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A: Your school chose Follett as its official online bookstore for digital titles. Additionally, every order placed through your official bookstore supports Evangelical Christian School and its students.

Q: Where do I get my books?

A: To order books, visit: https://www.goecs.bkstr.com

- 1. Click on the "Buy Books" button
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Q: What if I don't have internet access?

A: You can place your order by phone with Follett Customer Service at **888-FVC-3383** or fax your order to 800-621-4187.

Q: When will the booklist be available?

A: June 12th, 2018

Q: What purchasing options are available?

A: Digital options are available for all classes.

Q: How are the orders shipped?

A: All orders are shipped via email to the email address supplied on the order.

Q: Does Follett accept returns?

A: Follett accepts returns or cancellations on e-book orders *prior* to them being emailed to the customer. Digital books are not-refundable once released to students.

Q: What payment methods are accepted?

A: We accept American Express, MasterCard, Visa, Check, or Money Order.

Q: How do I find out about promotions and other bookstore events?

A: To receive direct notifications about upcoming promotions, book availability and other reminders, sign up for the bookstore email list at https://www.goecs.bkstr.com

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